



## **COVID-19 UPDATE**

### **To: The Patients of The North Carolina Center for Dermatology**

We appreciate your loyalty and continued support. Like you, we are trying to figure out the new normal due to COVID-19. We don't know what the future will bring, but for now we will remain open during our regularly scheduled hours in order to care for you and serve the community. We understand that this is an especially stressful time.

**The safety and well-being of our patients and staff is our highest priority. We are committed to being there for you.** Due to the increasing concerns about COVID-10, **effective immediately**, we have implemented the following policy and procedures:

**\*DO NOT ENTER** if you:

- Have or had a fever in the past 14 days
- Have or had cough or shortness of breath in the past 14 days
- Have been out of the country in the past 30 days
- Have been in contact with a known COVID-19 positive patient within the last 14 days or been tested

**\*We will continue to maintain a clean and healthy environment for you and our staff by enhanced cleaning and disinfecting procedures in exam rooms, waiting room and bathrooms.**

**\*We are requiring staff who do not feel well to stay home and self-monitor.**

**\*To accommodate social distancing:**

- Patients will be roomed immediately
- We ask you to limit the number of people that you bring to your visit to one spouse, parent or care-taker. All others should wait in the car - including extra children provided they are accompanied by an adult.
- We will limit the number of patients in the waiting room - you may be asked to wait in your car until your room is ready.

Most importantly, we want to thank you for choosing us to take care of your dermatology needs and supporting us while we strive to be a great community partner and provide outstanding care.

Please feel free to call us at 919-484-9551 or email us at [general@ncderm.com](mailto:general@ncderm.com) with any questions.

Sincerely,

Jeffrey Scales, MD